Recovery of bill through intimidation

† 1233. SHRI KALRAJ MISHRA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that TRAI has received complaints wherein it has been stated that means like threatening and intimidation are being resorted to by different mobile companies for recovery of bills;

(b) if so, the number of such complaints received and the action taken thereon;

(c) whether any directions have been issued in this regard; if so, the details thereof; and

(d) whether any provision for punishment has been made in these directions and if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Yes, Sir.

(b) TRAI has received four (4) complaints during the period of April 2007 to July 2007 from consumers of different mobile companies wherein it has been stated that means like threatening and intimidation are being resorted to by recovery agents/representatives of different mobile companies for recovery of bills.

TRAI forwarded the complaints to service providers for necessary action. TRAI has also called for information from service providers about the procedures and practices being followed by them for recovery of outstanding dues.

(c) No, Sir.

(d) Does not arise in view of (c) above.

Wi-Fi and Wi-Max projects

1234. SHRI SHANTARAM LAXMAN NAIK: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of broadband connections given in Goa, so far, town and village-wise;

(b) the number of connections proposed to be given in near future;

(c) the number of Wi-Fi connections given so far, town and village-wise;

(d) whether any area is covered under Wi-MAX connection;

(e) if not, the towns/villages proposed to be brought under Wi-MAX connection in near future; and

(f) the details of future Wi-Fi and Wi-MAX projects?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) As on 16-08-2007,

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†Original notice of the question was received in Hindi.